

**All flights must have a minimum of three (3) ball players per flight on Weekends and Public Holidays.**

**2 ball players per flight is allowed on Weekdays only.**

**Booking confirmation email will be sent to the member/guest who make the booking after the last step is completed. If you do not receive our confirmation email, please inform the Club either through email at [golf@slgcc.com.my](mailto:golf@slgcc.com.my) or send in your message through the contact form or contact us directly by phone number at 03-9076 2233 ext 217.**

#### **TERMS AND CONDITIONS :**

1. All Rules and Regulations as displayed in the Golf Rules on Sungai Long Golf & Country Club's website shall apply to all players playing in SUNGAI LONG GOLF & COUNTRY CLUB.
2. All Rates quoted shall include 6% Sales and Service Tax (SST) and are subject to change without prior notice of change by SUNGAI LONG GOLF & COUNTRY CLUB.
3. Online booking is available 2 weeks in advance from the booking date.
4. The fees must be fully paid at the time of booking and are non-refundable. Unless 7 days' prior notice is given to Sungai Long Golf & Country Club for booking cancellation.
5. Confirmation of booking is subject to FIRST COME, FIRST SERVED basis.
6. Golf booking will not be considered as confirmed by Sungai Long Golf & Country Club unless full payment is made to Sungai Long Golf & Country Club. SUNGAI LONG GOLF & COUNTRY CLUB does not have to refer to you for re-confirmation of the booking in the event it has not received full payment from you.
7. SUNGAI LONG GOLF & COUNTRY CLUB is entitled to reject or cancel any booking or request thereof without assigning any reasons whatsoever or any prior notice. The golfers/players have no rights to lodge and/or make any claims whatsoever against Sungai Long Golf & Country Club for the loss of their bookings.
8. SUNGAI LONG GOLF & COUNTRY CLUB requires at least 7 days' notice for cancellation, postponement or reduction in number of golfers via email or letter to Sungai Long Golf & Country Club.
9. Golfers/players are advised to take care of their own valuable items. SUNGAI LONG GOLF & COUNTRY CLUB shall not be responsible or liable for loss of or damage to item(s) of value while in the premises of Sungai Long Golf & Country Club.

## **10. Refund Policy**

The fees paid for tee time booking(s)/Reservation of slot(s) are non-refund policy by SUNGAI LONG GOLF & COUNTRY CLUB.

Pursuant to Item No. 8, the cancellation of flight booking will be refunded as accordingly.

Rain check will not be issued pursuant to our Club Rain Check Policy.

## **11. Cancellation/Late Show/No Show/Change Tee Off Time Policy**

The golfers/players are advised to contact our Club or email to [golf@slgcc.com.my](mailto:golf@slgcc.com.my) within 48 hours before Tee Off time for the rescheduling or changing of Tee Off time.

Golfers/players are advised to arrive at least 10 minutes before their Tee Off time. Those who arrive late will be considered as no show and the fees will not be refunded. The staff will do their best to re-assign the golfer to the next available Tee-Off time.

---

**ALL PAYMENTS MADE for online golf booking shall be processed by IPAY88.**

**IPAY88** accepts Online Banking and Credit Card Payments for Sungai Long Golf Resort Berhad on behalf of Sungai Long Golf Resort Berhad.